

## PRIVACY POLICY

Last Updated: June 10, 2026

Luminarias Limited (“Company,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you provide through our website and services.

### 1. INFORMATION WE COLLECT

We may collect the following information when you visit our website, request a quote, schedule services, or communicate with us:

- Name • Email address • Telephone number • Service address • Billing information • Details regarding your project or service request • Communications between you and our company

We may also automatically collect certain information including:

- IP address • Browser type • Device information • Website usage data • Cookies and similar technologies

### 2. HOW WE USE YOUR INFORMATION

We use your information to:

- Provide estimates and services • Schedule appointments • Process payments • Communicate regarding projects and customer support • Improve website functionality and customer experience • Send service updates and promotional communications • Comply with legal obligations

### 3. COOKIES

Our website may use cookies and similar technologies to improve functionality, analyze website traffic, and enhance user experience.

You may disable cookies through your browser settings; however, some features of the website may not function properly.

### 4. INFORMATION SHARING

We do not sell, rent, or trade your personal information.

We may share information with:

- Service providers assisting with business operations • Payment processors • Technology providers • Government agencies or legal authorities when required by law

Mobile information will not be shared, sold, rented, or transferred to third parties or affiliates for marketing or promotional purposes.

## 5. DATA SECURITY

We implement reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, alteration, or destruction.

While we take reasonable measures to secure your information, no method of transmission over the internet can be guaranteed to be completely secure.

## 6. DATA RETENTION

We retain personal information only as long as necessary to:

- Provide requested services
- Meet legal and tax obligations
- Resolve disputes
- Enforce agreements

## 7. YOUR RIGHTS

You may request access to, correction of, or deletion of your personal information by contacting us using the information below.

## 8. CHILDREN'S PRIVACY

Our website and services are not directed toward children under the age of 13. We do not knowingly collect personal information from children under 13 years of age.

## 9. CHANGES TO THIS POLICY

We reserve the right to modify this Privacy Policy at any time. Updates will be posted on this page with a revised effective date.

## 10. CONTACT INFORMATION

If you have questions regarding this Privacy Policy or our privacy practices, please contact:

Luminarias Limited  
P.O. Box 21926  
Albuquerque, NM 87154

Phone: 505-401-0496

Email: [info@LuminariasLimited.com](mailto:info@LuminariasLimited.com)